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To Our Patients Who Have DME (CPAP, BIPAP, APAP, Oxygen, Nebulizer, Walkers, ect):

Healthcare is changing rapidly. This year alone there are at least 20,000 new regulations. Some of these affect your durable medical equipment (DME) particularly when it comes to renewals, repair and supplies.

Unless this office did the original initial order for your DME it is impossible to help you with recertification paperwork, supplies, renewals and repairs unless/until we have copies of the original orders and qualifying documentation done by the first ordering physician. Only you can directly contact the original healthcare provider to obtain these records. If you do not know or recall what healthcare provider initially ordered your DME please contact the company who provided you with your equipment for that name and address. When you directly contact the original provider, they will have the option of either helping you directly with your renewals, repairs and supplies or providing you with the needed records for this office.